



## Annual Meeting & Election

The 92nd Annual Meeting of the Concho Valley Credit Union was held on Thursday, February 10, 2022 in the Banquet Room at the Pearl on the Concho Hotel at 333 Rio Concho Drive.

The meeting began at 7:00 with the introduction of the Board of Directors and the Credit Union Staff. An election was held for positions up on the Board. Door prizes were given away along with goody bags to the members in attendance. A list of winners for the door prizes is on record in the credit union office. For health safety reasons, it was again decided **not** to serve a meal at the meeting.

Thank you to everyone that came out to show their support for your Credit Union. Also, Thank you to the Board Members who volunteer their time to the Credit Union!

## New Employees

We have some new employees as the Credit Union to introduce: **Courtney Inman**, Member Service Representative. Courtney was raised in Llano, TX. She is eager to meet each and every member.

**Shea Englert**, Member Service Rep. Shea was born and raised in San Angelo and graduated from Central High School. In her free time she likes photography and listening to music.

**Zane Self**, Member Service Rep. Zane comes from Midland, Tx and is attending Angelo State University.

We are very happy to have these three young people join the Credit Union staff!

## Identity Theft

If your personal information has been misused, file a report about your identity theft with the police, report it to the credit union, and file a complaint with the Federal Trade Commission at [ftc.gov/idtheft](https://www.ftc.gov/idtheft).

The [ftc.gov](https://www.ftc.gov) website offers information on numerous topics to help protect consumers from fraud, theft, and unfair business practices. Select the Advice & Guidance section to view the extensive library of articles to help you learn more about your rights as a consumer and how to spot and avoid scams.

## Holidays

The Credit Union will be closed on the following dates:

Memorial Day  
Monday, May 30, 2022  
Juneteenth  
Monday, June 20, 2022  
Independence Day  
Monday, July 4, 2022  
Labor Day  
Monday, September 5, 2022  
Columbus Day  
Monday, October 10, 2022  
Veteran's Day  
Friday, November 11, 2022

## Contact us at:

1002 S Abe St, San Angelo, TX  
76903

Phone: 325-658-7557

Fax: 325-658-4395

Website: [conchovalleycu.com](https://conchovalleycu.com)

## Lobby Hours:

Monday-Friday 9:00 a.m.– 4:30 p.m.

## Drive-Thru Hours:

Monday-Friday 7:30 a.m.-5:30 p.m.

Saturday 9:00 a.m. - 12:00 p.m.  
(phones are not answered Saturdays)



Federally Insured by the NCUA



## MasterCard Payments Change to eZcard

For those of you not yet aware, the way you make payments on your MasterCard account with the credit union has changed. As of July 9, 2021 you can no longer use GoToMyCard but instead need to register with **eZCardInfo.com** to make your payments and to view statements. If you had any future dated payments already set up, you need to have them set up on [www.eZCardInfo.com](http://www.eZCardInfo.com) to insure your payments get made. The link to eZcard is included on our website at [www.conchovalleycu.com](http://www.conchovalleycu.com) and as always you can contact the credit union should you need any assistance.

## Important Notices

### Inactive or Dormant Accounts

An account is deemed inactive if for more than one year there has not been a debit or credit made to it by you. It is presumed abandoned if:

1. The account has been inactive for at least three years and
2. We are unable to locate you.

If an account is presumed abandoned, we are required to report the abandonment and to pay the funds in the account to the State of Texas. Your account is important to us so please remember to keep it up to date by making a deposit of \$1.00 every year and making sure we have your current contact information.

### Member Access to Credit Union Documents

Notice of availability of certain documents: Pursuant to Texas Administrative Code, Title 7, Part 6, Chapter 91, Subchapter C, Rule 91.315, documents relating to Concho Valley Credit Union's finances and management are available by contacting 325-658-7557.

### New Contact Emails at Credit Union

Please note the following new email addresses for the credit union staff:

[kimberly.perrine@conchovalleycu.com](mailto:kimberly.perrine@conchovalleycu.com)

[cindy.baker@conchovalleycu.com](mailto:cindy.baker@conchovalleycu.com)

[stephanie.savini@conchovalleycu.com](mailto:stephanie.savini@conchovalleycu.com)

### Board Members

Vona Hudson, Chairperson  
Justin Ahlers, Vice-Chairperson  
Anna Thomas, Treasurer  
Rudolph Olivas, Secretary  
Amy Zuniga, Membership  
Anthony Kieffer, Director  
Buryl Williams, Director  
Gregg Bowman, Director  
Clint Holik, Director

### Credit Union Staff

Kimberly Perrine, CEO/President  
NMLS# 788814  
Cindy Baker, Executive VP  
NMLS# 791082  
Stephanie Savini, Accounting Officer  
Shea Englert, Member Service Rep  
Courtney Inman, Member Service Rep  
Zane Self, Member Service Rep

### Complaint Notice:

If you have a problem with the services provided by this credit union, contact us at:

Concho Valley Credit Union  
1002 South Abe Street  
San Angelo, Texas 76903  
Ph# 325-658-7557 or [kimberly.perrine@conchovalleycu.com](mailto:kimberly.perrine@conchovalleycu.com)

The Credit Union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If any dispute is not resolved to your satisfaction, you may also file a complaint against the credit union by contacting:

Texas Credit Union Department  
914 East Anderson Lane  
Austin, Texas 78752-1699  
Ph# 512-837-9236  
Fax# 512-832-0278  
Email: [complaints@tud.texas.gov](mailto:complaints@tud.texas.gov)  
Website: [www.cud.texas.gov](http://www.cud.texas.gov)