



## ANNUAL MEETING & ELECTION

The Annual Meeting of the Concho Valley Credit Union was held a little late this year because of Covid19. The meeting was held on Thursday, April 29, 2021 at the Pearl on the Concho in the Banquet room.

The meeting began at 7:00 with an introduction of the Board of Directors and the Credit Union staff. An election for positions on the Board of Directors was held. Members elected were: Rudolph Olivas, Buryl Williams and Clint Holik.

Thank you to all of the members that came out to support your Credit Union and a special Thank You to the Board Members for their service!

## VERIFICATION OF ACCOUNTS

All members' accounts for the second quarter of 2021 will be verified on July 1, 2021.

If you have any questions concerning your account with the Credit Union, please feel free to contact:

Vona Hudson, Chairperson

PO Box 2781

San Angelo, Texas 76902

Thank you for being a member of the Credit Union!

## eZCard

We will be updating the way you can make payments on your MasterCard account with the credit union. Beginning July 9, 2021 you will no longer use GoToMyCard but instead need to register with eZCardInfo.com to make your payments and to view statements. If you have any future dated payments already set up after 7/8/2021, you will need to have them set up on [www.eZCardInfo.com](http://www.eZCardInfo.com).

## Holidays

The Credit Union will be closed on the following dates:

Independence Day  
Monday, July 5, 2021  
Labor Day  
Monday, Sept., 6, 2021  
Columbus Day  
Monday, October 11, 2021  
Veteran's Day  
Thursday, November 11, 2021  
Thanksgiving  
Thurs & Fri, Nov 25 & 26, 2021  
Christmas  
Fri & Sat, Dec 24 & 25, 2021  
New Year's Eve  
December 31, 2021  
New Year's Day  
Saturday, January 1, 2022

Contact us at:

1002 S Abe St, San Angelo, TX  
76903

Phone: 325-658-7557

Fax: 325-658-4395

Website: [conchovalleycu.com](http://conchovalleycu.com)

Lobby Hours:

Monday-Friday 9:00 a.m. - 4:30 p.m.

Drive-Thru Hours:

Monday-Friday 7:30 a.m. - 5:30 p.m.

Saturday 9:00 a.m. - 12:00 p.m.  
(phones are not answered Saturdays)



## Important Notices

### Inactive or Dormant Accounts

An account is deemed inactive if for more than one year there has not been a debit or credit made to it by you. It is presumed abandoned if:

1. The account has been inactive for at least three years and
2. We are unable to locate you.

If an account is presumed abandoned, we are required to report the abandonment and to pay the funds in the account to the State of Texas. Your account is important to us so please remember to keep it up to date by making a deposit of \$1.00 every year and making sure we have your current contact information.

### Member Access to Credit Union Documents

Notice of availability of certain documents: Pursuant to Texas Administrative Code, Title 7, Part 6, Chapter 91, Subchapter C, Rule 91.315, documents relating to Concho Valley Credit Union's finances and management are available by contacting 325-658-7557.

### New Contact Emails at Credit Union

Please note the following new email addresses for the credit union staff:

[kimberly.perrine@conchovalleycu.com](mailto:kimberly.perrine@conchovalleycu.com)

[cindy.baker@conchovalleycu.com](mailto:cindy.baker@conchovalleycu.com)

[stephanie.savini@conchovalleycu.com](mailto:stephanie.savini@conchovalleycu.com)

### Board Members

Vona Hudson, Chairperson  
Justin Ahlers, Vice-Chairperson  
Anna Thomas, Treasurer  
Rudolph Olivas, Secretary  
Amy Zuniga, Membership  
Anthony Kieffer, Director  
Buryl Williams, Director  
Gregg Bowman, Director  
Clint Holik, Director

### Credit Union Staff

Kimberly Perrine, CEO/President  
NMLS# 788814  
Cindy Baker, Executive VP  
NMLS# 791082  
Stephanie Savini, Accounting Officer  
Bay Hester, Member Service Rep  
Isabella Flores, Member Service Rep

### Complaint Notice:

If you have a problem with the services provided by this credit union, contact us at:

Concho Valley Credit Union  
1002 South Abe Street  
San Angelo, Texas 76903  
Ph# 325-658-7557 or [kimberly.perrine@conchovalleycu.com](mailto:kimberly.perrine@conchovalleycu.com)

The Credit Union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If any dispute is not resolved to your satisfaction, you may also file a complaint against the credit union by contacting:

Texas Credit Union Department  
914 East Anderson Lane  
Austin, Texas 78752-1699  
Ph# 512-837-9236  
Fax# 512-832-0278  
Email: [complaints@tud.texas.gov](mailto:complaints@tud.texas.gov)  
Website: [www.tud.texas.gov](http://www.tud.texas.gov)