



COVID-19 NOTICE-LOBBY IS CLOSED

The Concho Valley Credit Union takes the health, well-being and safety of our staff and members very seriously. Although the lobby is now closed, the **drive-thru will remain open** the regular hours of operation.

If you have a need to come into the lobby, please call 325-658-7557 to set up an appointment. A mask will be required to enter the lobby.

Please remember that the credit union provides self-service access to manage your financial needs with our online bill pay and mobile app which is available 24/7. With these services you can:

Check balances, make payments, view transactions,
transfer money and pay your bills

If you are not already set up for our online services, contact a Member Service Representative to assist in getting you set up. It only takes a few minutes.

Additionally, if you are experiencing financial hardships because of COVID-19 that is affecting your ability to repay your loans, please contact the credit union to discuss options available.

Annual Meeting Postponed

The Annual Meeting of the Concho Valley Credit Union has been postponed because of the situation with COVID-19 at this time. We are hoping to have it in April or May, however we will need to see what the situation is like then. Keep an eye out for updates on our Facebook page or the website or call the Credit Union office.

Say No to Vehicle Lease and Yes to Credit Union Vehicle Loans

Leasing a vehicle is the most expensive way to get a new car. Car companies make more money off of people when they lease a vehicle than when they finance the vehicle with a finance company or a credit union.

Just pay cash for the vehicle if you can and save a lot of money. However, if you are like most of us and can't pay cash, remember to check with the Credit Union for a low interest rate vehicle loan. Our rates start as low as 1.99% (wac). Give us a call and see what rate you qualify for. We are here to help you get the best rate and term for your budget.

Holidays

The Credit Union will be closed on the following dates:

Martin Luther King, Jr. Day
Monday, Jan. 18, 2021

Presidents' Day
Monday, Feb., 15, 2021

Memorial Day
Monday, May 31, 2021

Contact us at:

1002 S Abe St, San Angelo, TX
76903

Phone: 325-658-7557

Fax: 325-658-4395

Website: conchovalleycu.com

Lobby Hours:

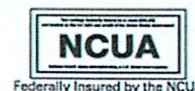
Monday-Friday 9:00 a.m.– 4:30 p.m.

Drive-Thru Hours:

Monday-Friday 7:30 a.m.-5:30 p.m.

Saturday 9:00 a.m. - 12:00 p.m.

(phones are not answered Saturdays)



Federally Insured by the NCUA



HAPPY NEW YEAR!

As we say goodbye to 2020, we look forward to the new year with hope and happiness. We thank you for your business during this trying year! We look forward to getting back to some sort of normalcy and to serving your financial needs in 2021!

Turkey Drawing Winners

There were three lucky winners of the annual turkey give away for Thanksgiving! The winners were: Savannah Dyess, Ruben Salazar and Robert Fuessel. Congratulations!

Important Notices

Inactive or Dormant Accounts

An account is deemed inactive if for more than one year there has not been a debit or credit made to it by you. It is presumed abandoned if:

1. The account has been inactive for at least three years and
2. We are unable to locate you.

If an account is presumed abandoned, we are required to report the abandonment and to pay the funds in the account to the State of Texas. Your account is important to us so please remember to keep it up to date by making a deposit of \$1.00 every year and making sure we have your current contact information.

Member Access to Credit Union Documents

Notice of availability of certain documents: Pursuant to Texas Administrative Code, Title 7, Part 6, Chapter 91, Subchapter C, Rule 91.315, documents relating to Concho Valley Credit Union's finances and management are available by contacting 325-658-7557.

New Contact Emails at Credit Union

Please note the following new email addresses for the credit union staff:

kimberly.perrine@conchovalleycu.com

cindy.baker@conchovalleycu.com

stephanie.savini@conchovalleycu.com

Board Members

Gregg Bowman, Chairperson
Amy Zuniga, Vice-Chairperson
Marla Dusek, Treasurer
Anthony Kieffer, Secretary
Justin Ahlers, Membership
Rudolph Olivas, Director
Buryl Williams, Director
Anna Thomas, Director
Vona Hudson, Director

Credit Union Staff

Kimberly Perrine, CEO/President
NMLS# 788814
Cindy Baker, Executive VP
NMLS# 791082
Stephanie Savini, Accounting Officer
Katy Chappell, Member Service Rep
Bay Hester, Member Service Rep
Alexis Howard, Member Service Rep

Complaint Notice:

If you have a problem with the services provided by this credit union, contact us at:

Concho Valley Credit Union
1002 South Abe Street
San Angelo, Texas 76903
Ph# 325-658-7557 or kimberly.perrine@conchovalleycu.com

The Credit Union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If any dispute is not resolved to your satisfaction, you may also file a complaint against the credit union by contacting:

Texas Credit Union Department
914 East Anderson Lane
Austin, Texas 78752-1699
Ph# 512-837-9236
Fax# 512-832-0278
Email: complaints@tud.texas.gov
Website: www.tud.texas.gov