



Concho Valley Credit Union

WINTER, 2018

Member Newsletter

The Credit Union Will Be Closed The Following Dates:

Monday, January 21, 2019
Martin Luther King Jr Day

Monday, February 18, 2019
Presidents' Day

Please Plan Your Financial Needs Accordingly.

Contact Us:
1002 S. Abe San Angelo, TX 76903
Phone: 325-658-7557
Fax: 325-658-4395
Website: conchovalleycu.com

Lobby Hours:
Monday-Friday 9:00 a.m. - 4:30 p.m.

Drive-Thru Hours:
Monday-Friday 7:30 a.m. - 5:30 p.m.
Saturday 9:00 a.m. - 12:00 p.m.
(Phones are not answered on Saturdays)

Upcoming Annual Meeting & Election

The Annual Meeting of the Concho Valley Credit Union will be held on **Tuesday, February 12, 2019** at the **Pearl on the Concho Hotel at 333 Rio Concho Drive** in the Banquet Room.

Registration starts at 6:30 pm and the meeting will begin at 7:00 pm. All members of the Credit Union are invited to attend. There will be door prizes and a meal served. All members in good standing with the Credit Union are eligible to register for the door prizes.

There are 2 positions up for election on the Board of Directors. Any member interested in serving on the board must be 18 years or older, in good standing with the Credit Union, available for monthly meetings and must qualify by completing a Director's Application and Agreement to Serve. The application can be picked up from any of the nomination committee members or at the Credit Union office and must be returned no later than January 12, 2019. The Nomination Committee members are: Buryl Williams, Tony Kieffer and Marla Dusek. Nominations from the floor will also be accepted.

Turkey Drawing Winners

The Credit Union gave a turkey away to 3 lucky people again this year for Thanksgiving! The winners were: James Underwood, Janice Fitzgerald and Noma Perrine. Congratulations!

Moving? Changed Phone Numbers? Please Let Us Know.

When you move, change phone numbers, or your email address, please remember to contact Member Services so that we can update your information in our files. As identity theft and data breaches become more common, we may need to get in touch with you quickly. If your contact information is outdated, communication will be delayed. Collecting this information is a priority for the Credit Union.

New Website

We are very happy to announce that the new website is up and running! We hope you find it to be more user friendly. If you have already done so, please check it out today and contact us if you have any questions concerning the new website.



Board Members:

Anna Thomas, Chairperson

Vona Hudson, Vice-Chair

Gregg Bowman, Treasurer

Rudolph Olivas, Secretary

Burly Williams, Membership

Leah Ripple, Director

Anthony Kieffer, Director

Miriam Trevino, Director

Marla Dusek, Director

Credit Union Staff:

**Kimberly Perrine,
CEO/President
NMLS#788814**

**Cindy Baker, Executive V.P.
NMLS#791082**

**Stephanie Savini,
Accounting Officer**

**Lindsey Welchon, Member
Service Representative**

Destiny Cowley, Teller

Stephanie Frasier, Teller

Compliant Notice:

If you have a problem with the services provided by this credit union, please feel free to contact us at:

**Concho Valley Credit Union
1002 S. Abe Street
San Angelo, Texas 76903
325-658-7557**

**The credit union is incorporated under the laws of the State of Texas & under state law is subject to regulatory oversight by the Texas Credit Union Department. If any dispute is not resolved to your satisfaction, you may also file a complaint against the credit union by contacting:
Texas Credit Union Department
914 East Anderson Lane
Austin, TX 78752-1699
Telephone #512-837-9236
Website: www.cud.texas.gov.**

GO GREEN! SIGN UP FOR E-SERVICES

Going green saves money, paper, ink, time and environmental resources. It reduces the risk of **mail fraud** and **identity theft**, allows you instant access to your account information, and statements and can be retrieved from any computer or mobile device securely and easily 24/7! Don't delay, call today to enroll! Concho Valley Credit Union is proud to take this step toward preserving our environment and believes every small GREEN step taken today will go a long way in building a greener future and better global environment. Contact the Credit Union at 325-658-7557 to get started receiving E-Statements today!

New Contact Emails at Credit Union

Please note the following new email addresses for the credit union staff:

kimberly.perrine@conchovalleycu.com

cindy.baker@conchovalleycu.com

stephanie.savini@conchovalleycu.com

lindsey.welchon@conchovalleycu.com

IMPORTANT NOTICES

Mobile Banking App Now Available!

The Credit Union now has a new mobile banking app. It is available at the app store on your mobile device or phone. Look for the Concho Valley Credit Union app and start enjoying yet another way to access your credit union account!

Inactive or Dormant Accounts

An account is deemed inactive if for more than one year there has not been a debit or credit made to it by you. It is presumed abandoned if (1) the account has been inactive for at least three years and (2) we are unable to locate you. If an account is presumed abandoned, we are required to report the abandonment and to pay the funds in the account to the State of Texas. Your account is important to us so please remember to keep it up to date by making a deposit of \$1.00 every year and making sure we have current contact information for you.

Credit Union Address Change

The credit union will no longer be using the PO Box for receiving mail. Please use the following address to send your payments and correspondence to:

1002 South Abe Street, San Angelo, TX 76903

Please update your bill payment systems or address labels to ensure proper and timely delivery of your payments. Thank you for your assistance in the transition.

Member Access to Credit Union Documents

Notice of availability of certain documents: Pursuant to Texas administrative Code, Title 7, Part 6, Chapter 91, Subchapter C, Rule 91.315, documents relating to Concho Valley Credit Union's finances & management are available by contacting (325)658-7557.